



# BearTracks Data Sheet

## Enterprise Shipping and Receiving

**BearTracks**, the next generation in tracking solutions, supports tracking of all types of physical items through virtually any workflow. Whatever you need to move within your organization, BearTracks will help you get it there reliably, accountably, and efficiently – and with total visibility. With over fifteen years experience in developing internal logistics solutions, Bear River has acquired a deep understanding of the tracking needs of global enterprises and has put that knowledge to work in creating BearTracks.

### BearTracks Highlights

- **Accountability:** implement complete chain of custody tracking for confidential data, critical documents, and high-value shipments
- **Visibility:** provide Web-based access to the current state and whereabouts of all internal shipments for all employees
- **Control:** maintain tight control over internal logistics operations via targeted reporting and displays for front-line managers
- **Compliance:** implement compliant workflows for regulated processes, and be able to prove to auditors that those workflows were actually followed
- **Efficiency:** speed your staff's most time-critical activities via well designed functions and user interfaces that increase operational efficiency
- **Cost reduction:** reduce labor and shipping costs via task automation and rate optimization
- **Performance:** measure Key Performance Indicators and use the resulting information to improve operations and demonstrate performance against Service Level Agreements

## BearTracks Modules

BearTracks is comprised of a number of integrated functional modules. This allows each customer to maximize their benefits by selecting the exact capabilities they need for their accountable receiving, shipping, mail and distribution operations.

### Receiving & Distribution

The **Receiving & Distribution** module of **BearTracks** is an industrial-strength mail center application that provides full support for your receiving and internal tracking needs. Our receiving functionality is sophisticated yet easy to use and can be accessed from desktop workstations or mobile handheld computers. Delivery scenarios include individual secure delivery with signature and/or badge scan, efficient bulk delivery for workgroups or departments, offsite or common area deliveries, and more. Dockside carrier reconciliation, package rerouting, online tracking and email notifications are all standard features, and advanced functionality such as automatic sorter integration is also available. The entire system is scalable from dozens of shipments per day to tens of thousands of shipments per day, with no limit on the number of locations that can be supported.

### Interoffice

The **Interoffice** module of **BearTracks** provides desk to desk accountability for all internal accountable shipments. Employees place requests for service via a convenient Web interface. Distribution staff members use our interoffice shipping functionality to manage the pickup, transport and delivery of internal mail or shipments. Consolidation and tracking are provided from floor to floor, city to city, or continent to continent for any interoffice shipping scenario. BearTracks offers the industry's most sophisticated pouching functions, enabling full tracking & visibility of each individual item in a pouch even while pouches are being shipped between facilities – and even when pouches are enclosed in other pouches.

Typical uses for this module include accountable interoffice mail, deliveries from print/copy centers, records and file boxes, and computer backup tapes. Other industry-specific examples include lab results, proof bags, engineering prototypes, product samples, etc.

### **Performance Management**

The **Performance Management** module of **BearTracks** supports your efforts towards cost savings and continuous operational improvement. The metrics collected as part of normal work processes are used to analyze performance against specific key performance indicators (KPIs). These KPIs can be uniquely configured for each location and process, then analyzed based on targeted criteria. KPI analysis provides the basis for evaluating compliance with broader service level agreements (SLAs), the results of which can be exported to rollup tools for balanced scorecard analysis. BearTracks' performance management capabilities provide a powerful tool for improving operational performance, optimizing resource utilization, negotiating better outsourcing contracts, and demonstrating superior service delivery.

### **Desktop Shipping**

The **Desktop Shipping** module of **BearTracks** allows employees to manifest shipments (e.g., UPS or FedEx overnight letters or parcels) from their own desks via an easy to use Web interface. Functions for general employees include carrier label generation, rate shopping, and tracking. Advanced features for shipping professionals include consolidation & zone-skipping, spend analysis, LTL and other non-parcel shipments, and much more. In addition to strong US domestic shipping, our international support is unmatched: BearTracks offers complete customs documentation, excellent compliance screening, multi language and currency support, and broader country and carrier coverage than any other solution. And our rules-driven routing guide is proven to be very effective at significantly reducing overall shipping costs.

### **Small Office**

For a truly enterprise-wide deployment, a tracking solution must support not only major corporate facilities but also dozens or hundreds of smaller offices. The **Small Office** module of **BearTracks** is perfectly suited to supporting smaller sites, with no hardware, software deployment or training required. Capabilities include inbound receiving, exchange of accountable pouch mail with corporate offices, and basic search and reporting. The Small Office module allows BearTracks customers to roll out a universal infrastructure for accountable tracking and compliance.

## **Why Bear River?**

Bear River customers, large or small, are committed to delivering outstanding performance. Bear River supports that commitment by providing rock-solid products that are easy to use, easy to deploy, responsive, scalable and secure. The BearTracks application anticipates operational needs and enables core internal logistics operations in ways that staff members find intuitive and highly useful. BearTracks workflows are fully configurable and can be uniquely tailored for each site, department or function – which allows your staff to work the way they need to work. And BearTracks is the only commercial tracking application built from the ground up to meet the needs of even the largest organizations, up to and including global and Fortune 500 firms.

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