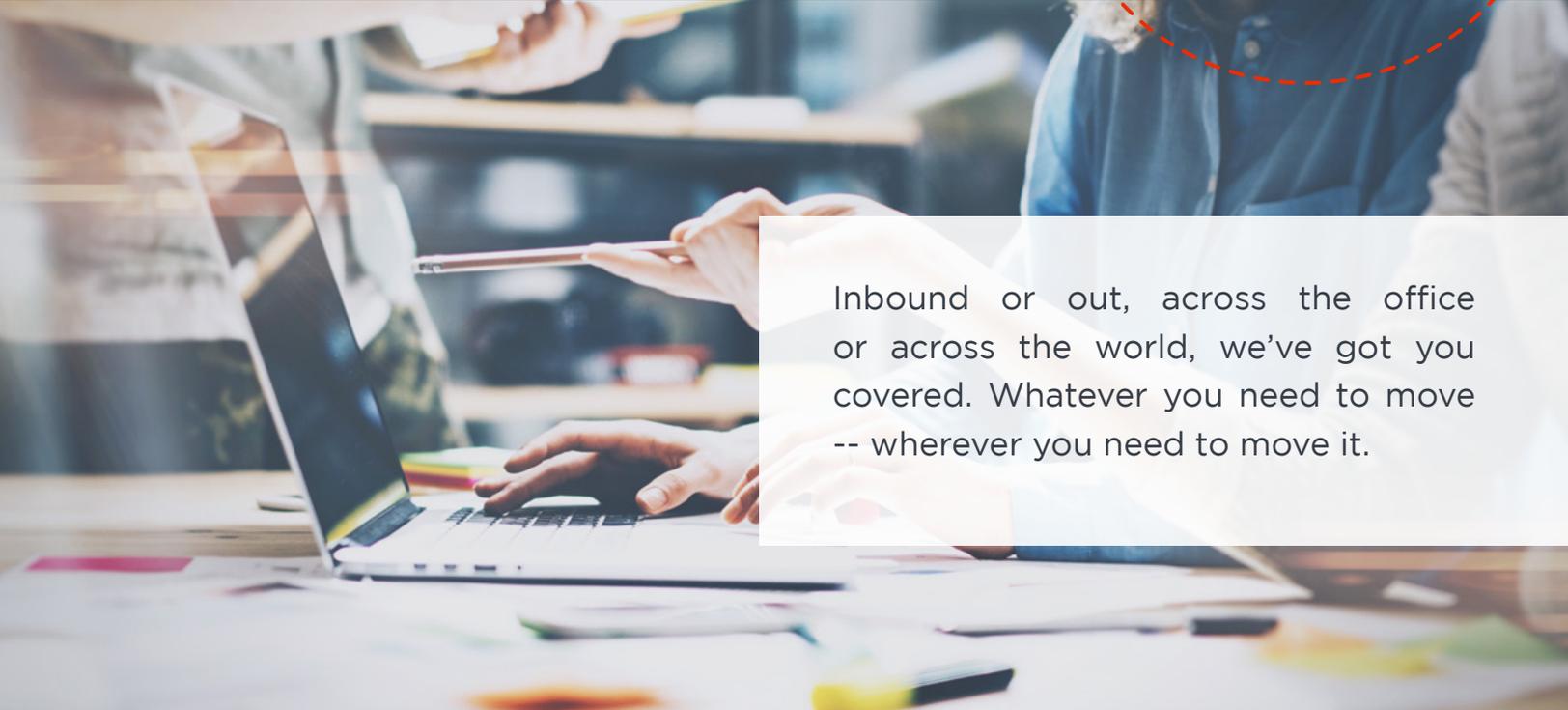




Mail & Parcel

DON'T JUST FOLLOW THE TRAIL. CAPTURE IT.

100% Web Based. Easy to Use. Easy to Love.



Inbound or out, across the office or across the world, we've got you covered. Whatever you need to move -- wherever you need to move it.

We Move the Way You Move.

Mail & Parcel will help you get it there reliably, efficiently, and with total visibility.

UNMATCHED VISIBILITY

into mail services operations, capturing every step along the path for every package and piece of mail.

INTUITIVE TECHNOLOGY

and interfaces that increase efficiency and reduce overall service costs.

FULL ACCOUNTABILITY

and a seamless chain of custody for mail from receipt through delivery.

ENTERPRISE-WIDE ANALYTICS

that measure performance against Service Level Agreements and other key metrics so you can optimize your operations, provide superior service—and negotiate better contracts.



Track it your way, with **The Trail Manager**

EASY ROUTE MANAGEMENT

Track your tasks your way, with the Trail Manager. The Trail Manager easily allows you to define the when, where, how, and what and get notifications, alerts and reports against every milestone along the way. From start to finish of any job, project, or process, you're always in complete control.

PERSONAL PORTAL

Give employees visibility into the status of their inbound and outbound shipments. They can also request pickups, notify mail services of special instructions and alerts, and more.

RECEIVING AND DISTRIBUTION

Receive, inspect and deliver inbound packages and accountable mail to the right place, all the time. Statistical, operational and research reports provide both micro and macro-level views to drive process improvement.

INTEROFFICE ACCOUNTABILITY

Track accountable mail from desk to desk, even when they're in different buildings, cities or countries. Track the "first mile" of outbound shipments from sender to shipping department—ensuring shipment status is always visible to employees and mail services.

PACKAGE PLANNING

Never lose sight of a package. You'll know, in real-time, precisely when packages are expected to be received per carrier, and can ensure that all the right packages were delivered to all the right places.

SMART OUT OF THE BOX REPORTING

Assess operations against Service Level Agreements for each process, at every site, on a global basis.

Out of the Box (and out of this World) Workflow

BearTracks Mail & Parcel workflows are highly configurable. This allows Inbound, outbound and interoffice workflows to all be tracked from one application. Our Mail & Parcel module can support separate workflows for each location and each process -for example: large sites can use different workflows than are required for smaller sites, and furniture deliveries can use a different process than standard mail deliveries might need.

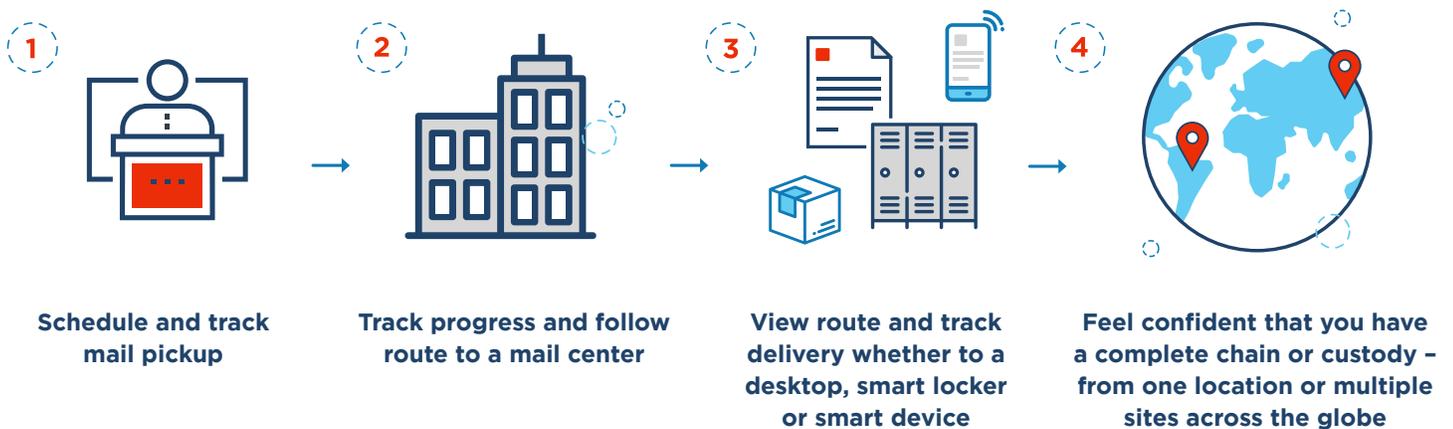
BearTracks Mail & Parcel also provides industrial-strength tools for managing Receiving & Distribution processes for corporate mail, receiving and distribution centers. The sophisticated, yet easy to use receiving functionality can be accessed from desktop workstations or mobile computers.

DISTRIBUTION SCENARIOS INCLUDE:

1. Individual secure delivery with signature and/or badge scan;
2. Efficient bulk delivery for workgroups or departments;
3. Delivery to an intelligent locker systems, and more.

The lifecycle of events captured for each tracked item constitutes an auditable history for all activities and also provides important performance statistics. Dockside carrier reconciliation, automatic package rerouting, online tracking, configurable workflows, email notification and extensive reporting capability are all standard features.

COMPLETE VISIBILITY FROM START TO FINISH



Mail & Parcel Plus+

Mail & Parcel Plus adds BearTracks Performance Management, giving you a powerful tool set to help improve operational performance, optimize resource utilization, better negotiate and administer outsourcing contracts, and demonstrate superior service delivery.

MANAGE OUTSOURCED SERVICE PROVIDERS to SLA based contracts, and negotiate better contracts based on the actual results obtained.

USE PROACTIVE PERFORMANCE MANAGEMENT to avoid lapses by flagging upcoming deadlines in real time.

OPTIMIZE RESOURCE UTILIZATION while still achieving mandated service levels.

The Bear Difference

GET SMARTER AT EVERY STEP

BearTracks expertly picks up the trail YOU need to track, follows the flow of information seamlessly across one site or multiple sites, captures it in a friendly, easy to use format, and puts it right at your fingertips.

We make collaboration across the entire workplace a breeze. No matter what you need to talk to.

WHAT'S NOT TO LOVE ABOUT THAT?

